

Case Study | Boutique Litigation Firm

Acorn's Managed Review Services Evaluated 16K Docs in 9 Days Over the Holidays



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"Acorn exceeded expectations on this project. Not only was their team able to complete this project ahead of time and under budget; but relative to the costs of performing this project in house under the same constraints; the cost savings were substantial"

- Attorney, Boutique Litigation Firm

CHALLENGE

A boutique litigation firm needed to complete a review of approximately 16,000 documents for their client. The firm had a tight deadline and needed their review completed within the next 20 days, 4 of those days being holidays. In order to meet this deadline Acorn needed to set up and staff a managed review within 3 days of the kickoff call, so the document set could be reviewed for responsiveness, issues, and privilege screened to be ready for production. Additionally, the reviewers needed to be Illinois barred attorneys and due to budgetary constraints, the reviewers were capped at 40 hours a week. With such a tight turnaround time along with budgetary constraints, the litigation boutique firm turned to Acorn's managed services to assist on the project.

ACORN'S APPROACH

Acorn's Senior Project Advisor, Amanda Cook, and Director of Professional Services, Jeff Hudson, took the lead on the project. Jeff's ability to quickly staff, train, and set up a full review team allowed the review to begin within 3 days of completing the project's scope. From there, Amanda Cook as the Review Manager ensured the review continued on pace. Through detailed reporting and statistical analysis, Amanda was able to identify any inefficiencies and deliver transparent and consistent feedback to the team to ensure expectations were aligned with the client and the review progressed effectively.

RESULTS

With the project scoped, outlined, and staffed, Acorn proceeded with the review. Throughout the review, Acorn's experienced management alongside precise metrics and reporting practices allowed all reviewers to perform accurately and efficiently move through the review, streamlining the process. Through leveraging Acorn's expertise, the review was not only able to be completed 3 days early, but also under budget. Ultimately, the reviewers gave Acorn's review management high praise and recommendation, as well as the client being more than satisfied with the results and Acorn going above and beyond expectations.

About Acorn

Acorn is a legal data consulting firm that specializes in AI and Advanced Analytics for litigation applications, while providing rigorous customer service to the eDiscovery industry. Although capable of serving AmLaw 100 Law Firms and Corporate Legal departments, Acorn primarily works with large regional, midsize national and boutique litigation firms. Acorn provides a high-touch, customized litigation support services with a heavy emphasis on seamless communications.

